How to Navigate a Student Portal
About me.

• My name is Christina Johnson, and I am from Detroit, MI.

• I graduated from Detroit School of Arts in 2013. Then went on to attend the University of Michigan.

• I earned two bachelor’s degrees, one in Anthropology and one in African American Studies.

• For the last two-years I was a College Adviser in Lansing, MI.
Before we begin…

• Now is a good time to take out a pen and paper if you would like to take notes on this presentation.

• Please note any questions that you may have during and after this presentation.

• We have a College Advising Hotline open for all questions, comments, and concerns. That number is:

   313 451 3288
One more thing!

• Schedule an adviser for a one-on-one Zoom session
  https://calendly.com/detroitcan/studentadvising

• This presentation and additional resources will be available to you online at:
  https://www.detroitcan.org/seniors
Now...

- Let’s begin our presentation!
A student portal is your own personal student account created and managed by your college or university. Your student portal is filled with important information such as:

- Student ID numbers and email
- Checklist Items for incoming students
- Class Schedules/Grades
- Housing Information
- And resources for student support

Student Portals
What is a **student portal, continued**.

- A student portal is an easy to navigate website created by colleges and universities for their students.
- **Student portals were created so that students can easily find the information that they need to be successful.**
- The key to accessing your student portal is in your email inbox that you provided when you applied to your intended college/university.
How do you access your student portal?

• To access your student portal to the college or university that you plan to attend, you must check your email!
Checking your email continued...

• The email address that you used to apply to your intended college or university is very important.

• The email inbox has all the information necessary for you to begin your journey as an incoming freshman in the Fall.

• Every email from the university that you plan to attend should be opened and read by you daily.
Examples of what to look for in your inbox.

• It’s important to look at email subject lines when you are looking for important and valid information from colleges and universities.
• If you see terms like...
  Office of Admissions
  Office of Financial Aid
  Freshman/New Student Orientation
  Welcome to (College/University)
  Hello future (Spartan, Warrior, Cardinal, Wolverine, Chippewa, Star, Comet)
• This is an email that you should open.
Be aware of scam emails!

• Internet predators exist!
• If you receive correspondence from your college/university and you are being asked to share your Social Security Number over email, DO NOT DO IT!
Examples of REAL emails from colleges and universities.
Fw: Your Aid Application Is Incomplete

From: "financial.aid2@umich.edu" <financial.aid2@umich.edu>
To: "undergrad@umich.edu" <undergrad@umich.edu>
Sent: Thu, Apr 4, 2013 at 10:29 PM
Subject: Your Aid Application Is Incomplete

This is an automated message; please do not reply to this email.

We have received your application for Fall/Winter 2012-2013 financial aid; however, we cannot review your application and determine your financial aid awards unless we receive the additional documents required to complete your application.

Please note that the deadline for submitting these documents was June 1, 2012, and the majority of university funding has been awarded to students who met this deadline. The limited funds remaining will be awarded, as long as they are available, to students who submit their documents now. Students who miss this opportunity will only be considered for loan programs. You must submit your outstanding documents in order to be considered for any type of assistance.

(Note to winter term applicants: If you were admitted to U-M for winter term, you will be considered for all aid programs as long as you apply by the winter term deadlines. See our website for information about winter term: http://www.finalaid.umich.edu/nowSt

Your University of Michigan ID number is [redacted]. This is your unique identifier.
You will need this number for various interactions with the University of Michigan including accessing your personal information.

WHAT TO DO:
If you have not already, set up a University of Michigan Friend Account to
access your personal University information through the Wolverine Access website. To do this, go to https://wolverineaccess.umich.edu > New & Prospective Student Business. On the authentication page, click on "create one now" to set up a Login ID. On the next page, click on "Others" and follow the directions to set up and verify your Friend Account (requires that you know your University of Michigan ID number).

ACCESS REQUIRED DOCUMENTS USING YOUR FRIEND ACCOUNT:
To view and print the additional documents that you must submit to our office, go to https://wolverineaccess.umich.edu > New & Prospective Student Business > login > New & Prospective Student Ctr > View Financial Aid Document Status > Aid Year 2013. You can allow your parents to view and print these requested documents by authorizing a Friend Account for them. To do this, go to Parent/Family Authorization from the New & Prospective Student Business page; one of the options on this page is My Financial Aid Data. You can also save copies of the requested documents to be printed or emailed.

If you recently submitted the requested documents, it is not necessary to submit them again. It may take 5 days from the time you submit your documents until Wolverine Access shows that they have been received.

If you have any questions or would like paper copies of the requested documents, please feel free to contact us.

University of Michigan
Office of Financial Aid (OFA)
2500 Student Activities Bldg.
515 E. Jefferson St.,
Ann Arbor, MI 48109-1316
North Campus: B430 Pierpont Commons
Web: http://www.finaid.umich.edu
E-mail: financial.aid@umich.edu
Tel: (734) 763-6600
Hello,

I noticed that you have not scheduled an orientation session. Dates are filling quickly. At orientation you will meet with an academic advisor and will register for your fall and winter classes.

Here is a link to sign up online for orientation:

www.gvsu.edu/orientation

Make your orientation reservation by May 1 to ensure your place in our freshman class. If you have any questions, please contact me at ulmerh@gvsu.edu or by phone at (616) 331-2025.

Don't delay, schedule your orientation now!

Bonnie Ulmer-DeGraves
Associate Director of Admissions
Grand Valley State University

Grand Valley State University
Congratulations, graduate! We can't wait to see you in the fall!

Finally! You were able to turn that tassel and become a high school graduate! Take a deep breath and put yourself on the back - you did it! But before you know it, more excitement and challenges will be just around the corner - you'll arrive on campus as a Wolverine.

Don't forget orientation
New Student Orientation, required for all incoming freshmen and transfer students, is already in full swing, so if you haven't scheduled that orientation session yet, please do it now! During orientation, you'll learn about campus resources and familiarize yourself with your new responsibilities as members of the U-M community. In addition, you'll receive comprehensive academic advising and register for your first-
Orientation dates:

- Freshmen starting in the Fall: 3-day sessions start June 9 and end July 11.
- Transfer students starting in Fall: 1-day sessions in May, July, and August.
- There’s also an optional Parent and Family Orientation program that runs concurrently with student orientation programs.
- For more information, visit the Office of New Student Programs.

Thinking about housing?

We know you’re eager to receive your housing contract, so here’s the scoop. We have thousands of contracts to generate and we’ll start emailing them in waves starting mid-month. The last wave won’t go out until August. Check your umich email often, because when you receive your contract, you’ll have just THREE DAYS to sign and return it. Then you’ll be one step closer to your life as a Wolverine!

- Meanwhile, to get all the late-breaking news about contracts, move-in, what to bring to campus and more, like the U-M Housing Facebook page: https://www.facebook.com/U#\text{Mh}ousing.
- Can’t wait to get your room fitted out? Check out all the possibilities on Pinterest: pinterest.com/umhousing.

Worried about money? You can work at school!

Working at college can definitely benefit your bottom line. In fact, students who work can make a significant contribution toward meeting their college costs. The U-M Student Employment Office serves all students, and jobs are available on the U-M campus and in the surrounding communities. Some students with need will qualify for the federal Work-Study program, but others can simply earn a paycheck to help defray education expenses and avoid additional student loans.

- Visit www.tead.umich.edu/work for general student employment information.
- Visit www.studentemployment.umich.edu to search for jobs with U-M Student Employment.
- Call 734-764-4168 or email student employment@umich.edu.
New ways to connect

We're now on Tumblr and Instagram! Check us out at uMichAdmissions tumblr.com and @uMichAdmissions.

Find Us On Facebook: 🌐
Congratulations, graduate! We can't wait to see you in the fall!

Finally! You were able to turn that tassel and become a high school graduate. Take a deep breath and put yourself on the back - you did it! But before you know it, more excitement and challenges will be just around the corner - you'll arrive on campus as a Wolverine.

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Let’s look at some student portals!

- Cmich.edu
- Umich.edu, housing.umich.edu
- https://msu.edu/
- Hfc.edu
- Lcc.edu
- Udmercy.edu
- Wayne.edu
- https://www.oaklandcc.edu/
Checklist Items

• If your college/university sends you emails with checklist items, be sure to pay attention and follow through.
• Checklist items are important!
• If you are looking up emails on your phone, it would be a good idea to screenshot important info or print it out if you can.
• Check off items as you complete them.
Review time!

• Checking your email is the first step to ensuring that you are on track to smoothly transition to college in the Fall.

• Familiarizing yourself with your intended college or university’s Student Portal is the most important step in becoming a future college student.

• Searching a school with the .edu domain helps you to get to that school’s website quickly and easily. Navigating that page well also helps you get the information that you need for success.

• Emails from colleges and universities have email signatures with contact information. This is a good sign to look for so that you can avoid predatory internet scams.
Questions from students.

• I deleted my emails from my college. What do I do?
• I got an email asking me to send my Social Security Number over email. Should I do it?
• My college/university sends me so many emails. Why do they do that?
Don’t forget to follow up! Schedule an advising appointment today. 😊

• Schedule a 1-1 Advising Appointment today!
  https://calendly.com/detroitcan/studentadvising

College Advisers are available to help you navigate your student portals.

Don’t forget to text **313 451 3288** with questions.
This presentation and others will be made available at:

• https://www.detroitcan.org/seniors
Thank you for joining us! Good luck!